

# Ability to search/report on data within a ticket's history

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Various information such as what user has updated a ticket, and when that ticket update occurred is only available through the history of a ticket.

Currently there is no method to report on this information.

Clients would like to be able to report or search on this data.

One example is being able to search on the user who made an update to a ticket, even if they were never an assignee.