

# TSCO CMDB ETL to support bidirectional relationship models

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In many customers we are observing CMDB models implementing non-unidirectional paths from the ComputerSystem to the BusinessServices, hence, the TSCO CMDB ETL is not able to discover the relationships between the Service and the ComputerSystem.

We have observed models created OOTB by ADDM that are in conflict with the way the current CMDB ETL works (there are relationships in both ways). The current implementation cannot recognize models that have been agreed as valid and well modeled.

Then we want to create an RFE for this in order to get support for different CMDB models implemented in a "Best practices" way.

Regards,