

Function "Add to Watch List" in Incident - not only on Incident Console

Hello Community,

adding an Incident to the Watch List isn't comfortable.

It's only possible to do this if the user searches the incident in Incident Console and uses the option "Add to Watch List".

It would be more useful to have this option while working or viewing with an incident.

-> A button "Add to Watch List" in Incident ticket under "Quick Action" would be very helpful.

Best regards,
Marie