

Auto populate field is not populating in the Smart IT.

Hi;

I hope someone can help me. I am working with SRM module, i created a service request,in this request i have a field that in MidTier is auto populate with the company name. but in smart IT not auto fill automatically. Has anyone had the same problem than me?

The field only have a one action.:

- this action was excecute when open form,
- Type: Autofill
- Call the form: OBO:PeopleUserOuterJoin

The screenshot shows a web form titled "Global Server Decommission". At the top, there are input fields for "Requested By" (BRENDA ROSAS), "Requested For" (BRENDA ROSAS), "Phone" (###), and "Email" (Brenda.rosas@xerox.com). An "Expected Completion" field shows "8/15/2015 8:23:44 PM". Below this is an "Attachments" section with three green plus icons. An "Instructions" section is expanded, showing a list of fields: "Requested for company" (with a dropdown menu showing "BMCTest_OC1" and a red box around it), "Requested Date", "Summary*" (with a dropdown), "Detailed Description*" (with a dropdown), and "Environment*" (with a dropdown).

Mid Tier 8.1

The screen shot attached.

Thank You!