

Software Usage & Software Removal



[Jason McBride](#) 46 posts since

Sep 29, 2008

Has anyone out there used software usage data to facilitate the removal of software from endpoints? I am looking for any experience information people may have.

I am looking into using software usage data to setup a collection and policy to remove Microsoft Visio from endpoints where the software has not been used in 3 months.

Has anyone attempted anything like this and what was your experience?

Tags: software_usage, policy, uninstall, bmc_configuration_management_7.1, package, configuration_management, deploy



[youngso](#) 421 posts since

Jul 1, 2008 1. **Re: Software Usage & Software Removal** Jun 24, 2009 10:33 AM

You have to make sure that the removal policy is communicate to the user. Or you get helpdesk ticket traffic that will work against your goals. I would not use the collection but use a manal process of added the user to the removalal group after communicate has been sent to the user's manager and the user.



[Chris Armstrong](#) 290 posts since

Oct 4, 2007 2. **Re: Software Usage & Software Removal** Jun 24, 2009 10:40 AM

Yes, Where xzy software was deployed as channel its pretty easy to complete.

1. Use report center to create the list of target machines (I would not build a collection to do this at first to be safe)

2. Review list then apply removal of channel policy to them.

If the xyz software was NOT deployed as a channel (common) its more difficult. Something like Visio I would take all the possible uninstall GUID or write a script like below to remove them all at once:

```
Sub UninstallOn Error Resume NextSet objWMIService = GetObject("winmgmts:  
{impersonationLevel=impersonate}!\.\root\cimv2")Set colSoftware =  
objWMIService.ExecQuery("Select * from Win32_Product Where Name LIKE 'Visio%'")For  
Each objSoftware In colSoftware objSoftware.Uninstall()NextEnd Sub
```