

I cannot see Private documents for BMC...



[Manuel Sarmiento](#) 11 posts since

Jan 20, 2009

I register as BMC Employee, and I cannot see the private areas.



[abrock](#) 721 posts since

Jun 26, 2007 1. **Re: I cannot see Private documents for BMC Employees.** Jan 20, 2009 10:44 AM

Hi, Manual - It can take a few hours or so for the employee accounts to get fully set up, which is why everyone is encouraged to get one well before they need it!

Anne



[blakebmc](#) 43 posts since

Sep 15, 2008 2. **Re: I cannot see Private documents for BMC Employees.** Jan 20, 2009 10:50 AM

↑ in response to: [abrock](#)

The processing time typically takes 24-48 hours as we validate each and every request. I will immediately review this for you in the next couple of minutes.



[blakebmc](#) 43 posts since

Sep 15, 2008 3. **Re: I cannot see Private documents for BMC Employees.** Jan 20, 2009 10:54 AM

↑ in response to: [blakebmc](#)

Manuel,

Check your email. I have processed your request. Let me know if I can be of any further assistance.

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Blake