

BMC Communities Updates Top Participants Point System

BMC Communities is updating the top participants point system. With the latest BMC Communities site upgrades, we now have the ability to grant status points for all posts in discussions and the creation of new documents, and we are enabling this functionality. Status points on BMC Communities are now awarded as follows:

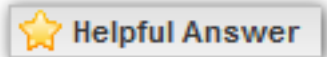
Discussions

- **Posting in a discussion**

Members receive one point for each discussion post that is not marked Helpful or Correct. Points are being awarded **retroactively** based on each member's number of posts on or near the publish date of this document. Points are not awarded for deleted posts (see **Deleted Topics and Documents** below).

1 point

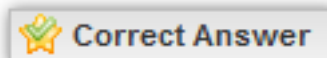
- **Replying with a Helpful answer**



Members receive five points for posting a reply that is marked Helpful by the author of the originating post in a discussion. Authors can mark multiple answers as Helpful.

5 points

- **Replying with the Correct answer**



Members receive 10 points for posting a reply that is marked Correct by the author of the originating post in a discussion. Authors can mark one answer as Correct.

10 points

Documents

- **Posting a document**

Members receive 10 points for the creation of a new document. Points are awarded only for new documents created after the publish date of this document (**not retroactively**).

10 points

Status Levels

Members move through the status levels based on the number of top participant points accumulated using the methods above. Point totals, and sometimes status levels, can be impacted by maintenance on BMC Communities. (See **Deleted Topics and Documents**, below.)

BMC Communities team responded to your feedback and changed the entry status level from Novice to Participant.

- **Participant**

0 - 30 points

- **Enthusiast**

31 - 150 points

- **HotShot**

151 - 500 points

- **Expert**

501 - 2,500 points

- **Master**

2,501 - 5,000 points

- **Guru**

5001- 10,000 points

Deleted Topics and Documents

BMC Communities team reserves the right to maintain the BMC Communities site by removing outdated, inappropriate, or inaccurate discussion topics and documents. When topics and documents are removed, authors' point totals, and sometimes status levels, are impacted.

Abuse of Point System

Extremely short discussion topics or replies (such as "thanks") and topics or replies with no substance or value that appear to be intended only to increase a member's point total are subject to removal.

Questions and Answers

We hope that you take full advantage of the new methods of gathering points! If you have questions or comments about the new status point system, please add a comment to this document. We'll be happy to get you some answers.